

2010



Learning Disability Partnership Board

Family Forum

Family Forum Presentation

Terms of Reference

Anyone with family connections, friends of families and anyone with a genuine interest in the lives of people with learning disabilities would be eligible as members of the Family Forum.

The Forum is an alliance of members who have a family member with a learning disability and want to know what opportunities are out there and would like to influence the way services are delivered in the future, especially regarding personal budgets.



Aims

- To share and disseminate information and find ways of co-ordinating this with Partnership Board Sub-Groups and relevant Agencies.
- To ensure the Forum is fully involved in the decision making of the Learning Disability Partnership Board
- To ensure that all relevant statutory and voluntary agencies formally recognize the Forum as a bona-fide body to be treated as equals
- To obtain and represent the views of members throughout the borough of Wigan
- To make all services aware of their responsibilities to Forum members
- The Forum will be consistent with its campaign work based on the agreed priorities of its members



Leaflet

Our leaflet gives information on our meetings and contact telephone numbers



Wigan Learning Disability
Partnership Board

Signposting

The Forum will provide a signposting service where required



General

- Consultation
- Personalisation
- Seeking Resolutions
- Working in Partnership



Achievements

- Raised the Family Forum profile to local groups, schools and conferences
- Attended local and regional promotional events (e.g. Big Event)
- Better understanding of personalisation
- Held information days for family members
- Identified training needs
- Family Forum were represented at other meetings
- Contributed to regional consultations
- The Family Forum is involved in research for Self Advocacy groups?
- Influenced counsellor with responsibility for Learning Disability to attend LDPB meeting
- Professionals have been invited to family forum meetings to discuss and negotiate solutions



Family View of Personalisation :

Feedback from Family Forum Event

The event left family members disillusioned with the Wigan model of personalisation

There is a difference between how family members and Wigan council believe personalisation should be delivered.

Family members views are more in line with the National Model of personalisation

Family members are concerned about how Wigan are using the re-ablement process within personalisation



Family
Forum



Relevant information from the person centred plan needs to inform the basis of the support plan.

Discrepancies between individuals

Family members are concerned about keeping people safe

i.e. Going from 24/7 support to assistive technology overnight. A gradual transition is needed

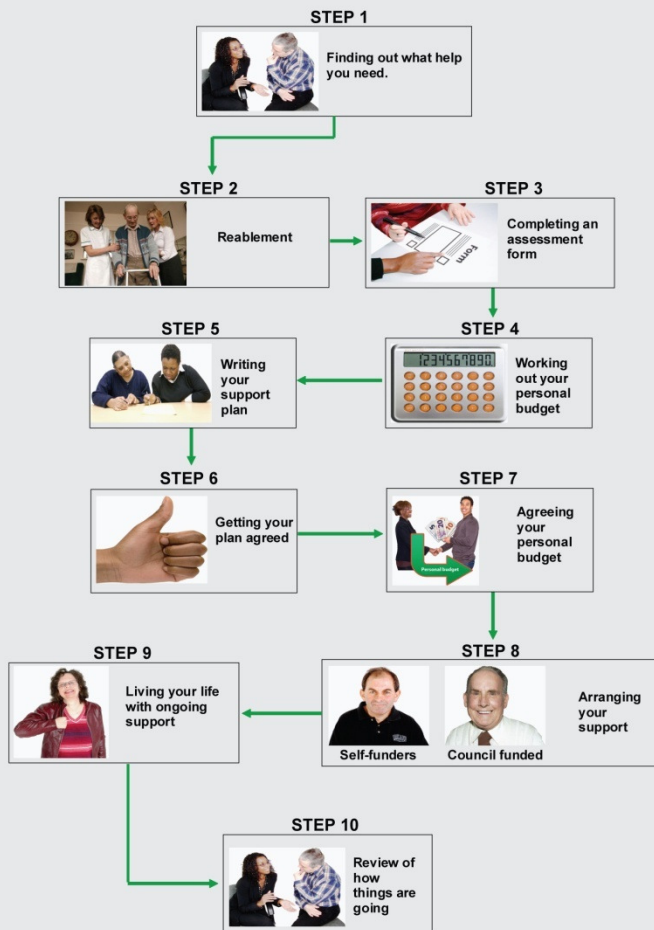
Concerns were raised that family members did not know the true cost of support



Example of Family Forum Personalisation

Wigan Model

Adult Social Care Customer Journey



National Personalisation Model

The 7 steps to being



in control of my support



The 7 steps to being in control

1. My money - finding out how much - Can I get money for support? How much?
2. Making my plan - I do my own plan. I can get help to do it - as much as I need.
3. Getting my plan agreed - A care manager has to say my plan is OK.
4. Organising my money - The money is for my support - I can get it paid to me, or to someone who can look after it for me (a pension, a trust, an organisation or the care manager).
5. Organising my support - I can get help to find and organise my support.
6. Living life - I can use services But I can spend my money on support from people in the community too.
7. Seeing how it worked - I have to show that I use the money properly.

LDPB Annual Self Assessment Report

- Summary of feedback – 3 major points

-Lack of Consultation

-Unable to check if the numbers in the report are right

-How do we continue to provide funding for successful projects



What Family Forum Has Done Since the Report

- The Family Forum has invited Peter Harrison to attend the Family Forum meeting to answer concerns around health on 13th July 2010
- Paul Tandy has also been invited to provide an update on the 'Getting it Right' Project
- The Family Forum want to know whether Wigan is going to sign up to the 'Lets Get it Right' charter and how this will work in Wigan
- The Family Forum went to the Law Commission Law Consultation in York in June 2010



What Family Forum Will Do

- The Family Forum will request an update from Peter Harrison which outlines the evidence of outcomes based on an agreed action plan produced at the Family Forum meeting
- The Family Forum will circulate their response to the Partnership Board annual report to all subgroups
- The Family Forum will request a response from all subgroups by the August Partnership Board meeting (11th August)

