

Learning Disability Partnership Board Minutes Wednesday 13th January

Present

Rosanne Patterson, Sheila Robinson, Bridget Whittell, Bridget Hollingsworth, Liz Parkinson, Nicki March, Sue Seager, Elizabeth Hawkes, Ken Smalley, Louise Sutton, Sheila Richards, Sonia Dawber, Joan Crook, Pauline Mawson, Anthony Mohammed, Paula Daley, Lesley Teasdale, Christine Rudd, Julie Davies, Carol Williams, Marysia Welch, Olive Halliwell, Abida Niaz, Stephanie McComb, Peter Harrison, Michelle Ryan, Social Work Student

Apologies

Jane Stephens, Lynne Hamnett, Nigel Ash, Dave Clarke, Gillian Whittle, Steve Sargent, Susan Bannister, Carl Bridden, Roy Potter

Guidelines were read out

Matters Arising

It was agreed that a workshop related to Disability Hate Crime provided by Voice UK would be funded by Adult Services

New Customer Journey Presentation – Louise Sutton & Anthony Mohammed



Universal Services
TSC.ppt (23...



TSC Outcome Chart
.PPT (55 KB)...



social care
ourney.pub (2 MB)..

Attachments are available for download on www.wiganldpb.org.uk

Bridget Hollingsworth will bring the new assessment, review and pathway documents to the April meeting which will show the customer journey in much more detail.

It was recognised that we need to make the information about the process easier for people to understand.

The Pathway will explain both the long and short term intervention.

There will be awareness sessions and consultation about the Transforming Social Care Pathway- Customer Journey.

The timescales for the customer journey are:

- Response time for initial assessment is within a month
- Customer Journey provides greater flexibility
- Support in place with immediate effect if needed

The cost will be worked out in a similar way to the current care Plan system.

The Personal Budget is not an exact science and cannot be defined based on current costing it is an approximate figure. The contracts framework provides stability in the market so there is not much difference in cost from one provider to another.

There is greater opportunity to be creative in achieving outcomes.

Meeting needs through achievable outcomes will be identified within the Support Plan.

It was stated that Wigan have been using Support Plans instead of Care Plans for Learning Disability Services for several years.

Bridget Hollingsworth will also bring the Support Plan documents to the April meeting.

Evaluations will take place to check whether outcomes outlined in the support plans are being met.

The Support Plan includes self funded support and support provided through community connecting initiatives like 'Never Watch Alone'.

Reassurance was given that expertise will not be lost in the new generic social work teams.

It was agreed that if there are issues that have been repeatedly brought back to the board for discussion and clarification that a small working group would be set up to address these issues and that they feedback to the board.

Re-ablement - Cost & Timescales

The service is initially for 6 weeks and free of charge.

If longer term intervention is required the individual will be re-assessed after the 6-12week intervention.

Re-assessment wouldn't apply to those people needing additional services for end of life; Re-assessment applies to those needing additional services in the long term.

It was stated that greater clarity on all these issues will be reached when members have sight of the new assessment documentation.

It was recognised that re-ablement will not work for everyone; a judgement call would be made at the assessment/re-assessment stage.

Anthony spoke about the 'People's Communication Forum' and how they would be set up using existing buildings eg Life Buildings , Community Centres and Carers Centres.

The People's Communication Forum will be consulted about all the services which fit under the umbrella of Universal Services.

The Information, Advice Service will support existing centres and resources that currently provide information and advice to do this better and to add value to their service.

Anthony and Bridget Whittell will be looking at improving the Council website to make it much more user-friendly

Housing Presentation- Paula Daley

Paula's presentation will be uploaded onto the LDPB website soon - www.wiganldpb.org.uk

The Housing Sub Group meets every other month and have a Housing drop-in in between.
What's been happening?

There have been National enquiries about the Housing Strategy and it is being recognised Nationally as an example of good practice as acknowledged by Dave Spencer (NW Valuing People Now Lead) at the Strategy launch event.

Completed Housing DVD

Review Action Plan

Exploring Key Ring option

It is widely recognised that most families don't want their adult children to live alone

The aim is to find the right property in the right location.

The question was raised as to whether private landlords currently provide real housing options and security.

Just because you have a house there is no guarantee that you will receive 24hours support. **Always check your support package first before finding a property.**

Family Forum

The Family Forum queried the capacity of Counsellors to sit as members of the board. It was suggested that counsellors could perhaps contribute to the work of the board by means of the report to the Scrutiny Panel.

'The Truth about Personalisation' event- Personalisation from a family member perspective.

Led by families for families.

Monday 22nd February, 9.30am -3pm at Golborne Parkside Sports & Community Club (also known as Intex), Rivington Avenue, Golborne

Warrington, Cheshire, WA3 3HG Tel - 01942 726694.

Family Forum Issues

The Family Forum would like the information about Personal Budget and Support Plans to be available as soon as possible.

Bridget Whittell is currently in the process of producing a leaflet and making the necessary changes to current leaflets.

Bridget Whittell is currently working on a Communication Strategy.

It was suggested that once the information is available that individuals Social Workers or Reviewing Officers sit down and take people through the leaflets about the process.

Action

Bridget Hollingsworth will ask Janette Cunliffe if she can facilitate some more workshops.

It was suggested that we need more information and awareness about employment law litigation.

Sharing direct personal experience was felt to be of real benefit and support.

PASS will also support individuals and families and can share their personal experience as they are all in receipt of Direct Payments themselves.

Concerns were raised that contracts with Personal Assistants can sometimes be too casual which has resulted in a casual approach to supporting people.

It was suggested that the contracts need to be set up on a formal basis to ensure that the working practice of the PA's reflects the contract.

Further clarity is needed regarding the employers and employees within the Direct Payment process.

A Helpline via PASS could be an option to be explored for the future.

New LDPB Member

Stephanie McComb requested that Julie Ryder (Hospital Liaison community Nurse) be considered for membership of the board.

It was agreed by members that Julie become a board member.

LDPB Review

It was agreed that we need to review the board membership this will also include deciding the term of office for members and how we decide about guests attending meetings given the large number of members and speakers attending meetings.

AOB

Awareness of 'New' Valuing People Now documentation-

Getting the Best from your Partnership Board: Guidance Pack

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107385

Employment Event to launch on March 15th 10am – 3pm at St Peters Pavilion, Hindley

Transition event – 28th January, 1pm-7pm at Lowton civic Hall

Next Meeting

Wednesday 24th February, 10am-12.30pm at the Soccerdome